

TERMS AND CONDITIONS

Payment **UK customers** can pay by credit card, debit card, Paypal, or cheque.
International Customers can **ONLY** pay through Paypal.

Delivery will only occur after full payment has been received and cleared.
If payment has not cleared within 7 working days of the order being placed, the order will be cancelled.
Payment includes packaging, delivery insurance and VAT on UK sales.
Postage for Limited Edition Signed Prints is as indicated on the Paypal payment page and for Original paintings, this is included in the price indicated on the web site - for UK deliveries only.
Payments are only accepted in pound sterling.

Delivery

Delivery is the responsibility of the seller and all delivery and insurance costs are met by the seller.
The artwork will be delivered to the address submitted by the buyer on the Paypal checkout form (on the website) or on the ArtsPlaza order form accompanying a cheque.
A buyer must refuse to take delivery of the artwork if damage is evident on arrival.
If a buyer refuses to take delivery of the artwork for any reason other than evident damage, then expenses incurred by the seller for delivery and return of the item will be deducted from any refund.
Once delivered, the buyer will be the owner of the artwork and therefore responsible for any loss or damage.

Cancellations / Returns

The buyer may cancel any order within 7 working days of delivery. If an order is cancelled the buyer must notify the seller of their intention to cancel by email or in writing, within the 7 day period and must also return the artwork to the seller within 14 days of delivery.
The buyer is responsible for return deliveries, including all delivery and insurance costs.
Buyers must return the artwork to the seller in their original, saleable condition, in order to obtain a refund.
Refunds will only be made once the items have been checked & determined to be in their original and re-sellable condition by the seller.

Damaged Goods / Insurance Claims

If there is any noticeable damage to the packaging on arrival the buyer must refuse to accept the item
If the item appears undamaged and the buyer accepts delivery of the item before removing the packaging, the buyer must sign the delivery documents accompanied by the words "Unchecked".
If, on unwrapping the item, damage is discovered, the buyer must notify the seller within 24hours of receipt (or first thing Monday if a weekend delivery) of any damage to the item.
The buyer must send damaged items back to the seller using the sellers approved courier, details given on request.
The buyer must include the original packaging materials with the artwork when returning any damaged goods
Refund will be subject to satisfying the seller's insurers that any claim is genuine.

Availability

All artwork is subject to availability and is sold on a first come first served basis.
In the unlikely event that a painting becomes unavailable after the purchase process has been completed, a full refund will be issued and the unsuccessful buyer will be informed by email/phone call asap.
The price and description of the artwork is valid at the time of order, subsequent changes will not affect the order.
The seller reserves the right to cancel any order. Should this occur a full refund will be issued.

Copyright

The copyright for all paintings remains with the artist; the buyer is purchasing the original **not** the right to produce prints for publication. If publication rights are required the buyer should email the seller for prices and terms and the seller will make the required arrangements with the artist in question.

Miscellaneous

ArtsPlaza reserves the right to amend these Terms and Conditions at any time.
These Terms and Conditions do not affect consumer statutory rights.